

“ If you have not received emails from SAP Ariba, your company's email security settings could have been blocking the messages.

If the following issue is occurring, your Information Technology (IT) department can resolve it as the following description explains.

Most email filters have what are called "whitelists." Whitelist-based filtering relies on a list of email addresses of people from whom you expect to receive email. Email from addresses on this "whitelist" always goes through while email from other addresses is filtered into a separate, low-priority mailbox.

If your IT department requires an Internet Protocol (IP) range to ensure that e-mails from the SAP Ariba system are not filtered, the following range of IP addresses support the full set of servers composing the SAP Ariba Sourcing Platform. Please, contact your IT department to have the following IP address range included on your email whitelists to allow you to receive all SAP Ariba Sourcing emails:

**Range: 216.109.105.0/24 (216.109.105.0 to 216.109.105.255).*

The following domains should be whitelisted :

@ansmtp.ariba.com

@eusmtp.ariba.com

ordersender-prod@ansmtp.ariba.com “