



### **What did you like?**

[J.De Martis] I liked it because it is complete; it doesn't only concern the main topic of communication, but rather touches on personal development: who we are and what we want to become. It helps us to change and adjust our visions. We will quickly discover that it is our visions that govern our behaviour.

[N.Riccardi] I remember a concept which was on the first slide, if I remember right: "Do not look for talented people, but look for the talent in people". The concept is simple, but I think it could be genuinely revolutionary if applied.

[V.Musumeci] I liked the fact that emotions are considered fundamental, in both professional and personal life, but we already knew that. Naturally, given my background in engineering, I was delighted to discover that there are genuine studies and analyses that prove that it is vital to consider emotions, including in the working environment, and, above all, to learn to recognise and manage them. I found it a pleasant surprise that Erg is addressing this topic and that we have highlighted the importance of emotions, because it is a step towards considering each person holistically.

[G.Teodori] The instant impression of having learnt something very useful. As soon as I had finished the course, I wanted to put it into practice, in order to be able to improve the documents I use on a daily basis.